

Siemens Industry Online Support

FAQ

Generating an SID for Your PCS 7 Plant

PCS 7



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1. Introduction

This document provides step-by-step instructions on how to register your PCS 7 plant to obtain a System Identification Number (SID).

The SID is a unique key for identifying your system throughout its entire life cycle and is stored centrally at Siemens Technical Support.

With the release of PCS 7 V10.0, in order to submit a support request, you need a system ID (SID) for all PCS 7 versions.

NOTE

Additional explanations and information on the procedure described below are available in the myRegistration info center.

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Generation of an SID

"myRegistration" Website

- 1. Go to https://myregistration.siemens.com.
- 2. Log in with your SIOS login data.
- 3. Right-click "Process Control System".
- 4. Click "Request new SID or Update SID information".



NOTE

Please note that you can only register a PCS 7 plant on this page. To register a PCS neo plant, go to this page: https://sid.myneo.siemens.com/.

Process Control System Identification 2.2.

In this step, you enter all the information needed to identify your project or plant. The fields marked with an * are mandatory fields and must be filled in.

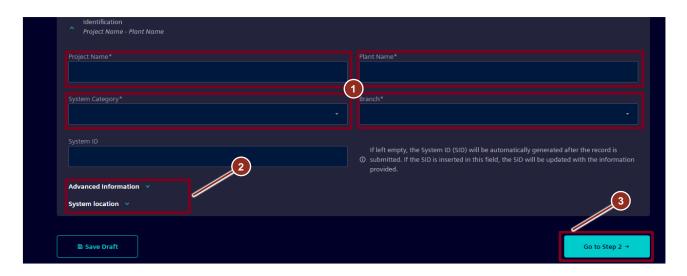
The more optional fields you fill in, the more efficiently Technical Support can assist you.

- 1. Fill in at least the following mandatory fields
 - **Project Name**
 - Plant Name
 - Branch
 - System Category

NOTE

A "Non Productive System" can be, for example, a demo system, a test system, an engineering workbench or a laboratory system.

- 2. Add the optional data as required under
 - **Advanced Information**
 - System location
- 3. Click the "Go to Step 2" button.



Partner Information

In this section, we will show you by way of example how to enter the most important contacts for your project/plant and their roles. The following information is mandatory for each plant:

- About you as the registrant
- About the final place of installation (end customer)
- About the system integrator/EPC

One person may have multiple roles.

A role can be assigned more than once.

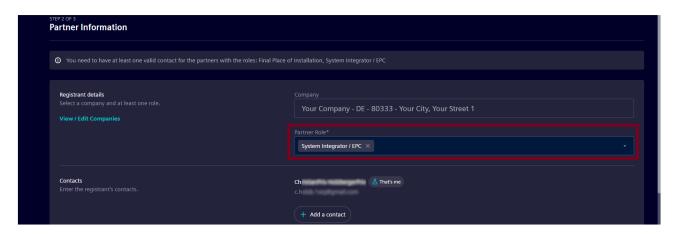
The following roles are available:

Partner Role	Description	
Final Place of Installation	Mandatory one-time role. The end customer is also referred to as final place of installation.	
Manufacturer /OEM	Optional Role. If selected, company and contact information must be provided.	
System Integrator / EPC	Mandatory one-time role.	
Dealer / Distributor	Optional Role. If selected, company and contact information must be provided.	
Siemens Sales	Optional Role. If selected, company and contact information must be provided.	
System Operator / Service Provider	Optional Role. If selected, company and contact information must be provided.	
Siemens Service	Optional Role. If selected, company and contact information must be provided.	
Notifier	If none of the available roles apply for the registrant, notifier could be selected.	

Proceed as follows to enter the most important contacts and their roles:

Registrant Details

1. In the "Registrant Details" section, use the selection menu to select your own role according to the table above. In our example, you are the "System Integrator" and as such you have already defined one of the mandatory roles. The contact details for you as the registrant are already entered.



Partner Details

Add further partners so that you have assigned at least the roles of "System Integrator" and "Final Place of Installation" (End Customer) to one person.

In our example, the role "Final Place of Installation" (End Customer) is still required.

Add further partners as follows:

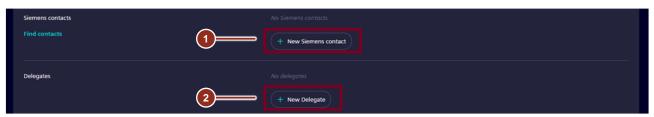
- 2. Use the "Add Partner" button to add another partner.
- 3. Select the associated company from the menu or create a new company.
- 4. Make sure that at least the mandatory fields for the company of this partner are filled in.
- 5. Select the partner role in the menu. In our example this is "Final Place of Installation" (End Customer).
- 6. Use the "Add a contact" button to add the contact person for this partner role.
- 7. Enter the mandatory information for the contact person and then finish your entry by clicking the "Confirm" button.
- 8. Add more roles as required, in the same way.
- 9. You can remove existing partners that are no longer needed using the "trash can" icon.



Siemens Contacts and Delegates

You also have the option of defining one or more delegates or Siemens contacts. Please note that the delegates only have read access to the registration data.

- 1. Use the "New Siemens contact" button to add a Siemens contact.
- 2. Use the "New Delegate" button to add a delegate.



Finishing the "Partner Information" Step

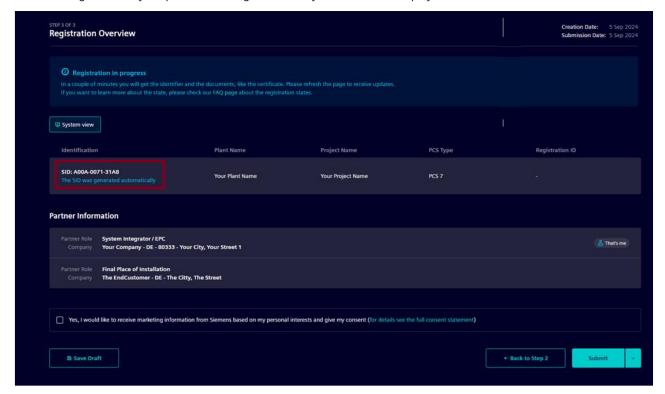
1. Click the "Go to Step 3" button to finish entering your partner information.

2.4. **Registration Overview**

In this step, you will find an overview of the registration data you have entered and receive your SID:

- 1. Check the data entered and correct it if necessary.
- 2. Click the "Submit" button to send your data.

After sending the data, your plant will be registered and your SID will be displayed.



The "My Registrations" overview (1) also provides you with information about your registrations with SID (2) and the registration state (3).



NOTE

You can use your SID immediately, for example, to create a service request for Technical Support, even if the registration process is not yet complete.